

Quick-Start Guide

Getting Started: Understanding Touch Gestures

These are the most common touch gestures you will use when interacting with your Jitterbug Smart2 touch screen:



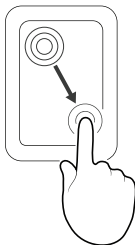
TAP

Briefly touch the screen with your fingertip



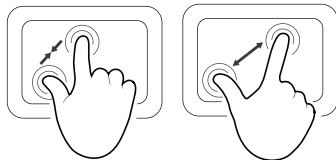
PRESS AND HOLD

Touch the screen for an extended period of time



DRAG

Move your fingertip across the screen without losing contact



PINCH AND SPREAD

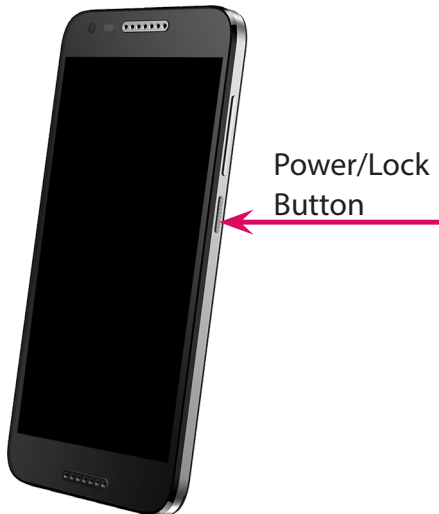
Touch the screen with two fingers and bring them together or apart

Powering on Your Phone

Before using your phone for the first time, it needs to be activated. The Setup Wizard built into your phone will help guide you through this process.

Begin by powering on your Jitterbug.

PRESS AND HOLD the **Power/Lock Button** on the right side of your phone to power it on.



STEP 1 Welcome Screen

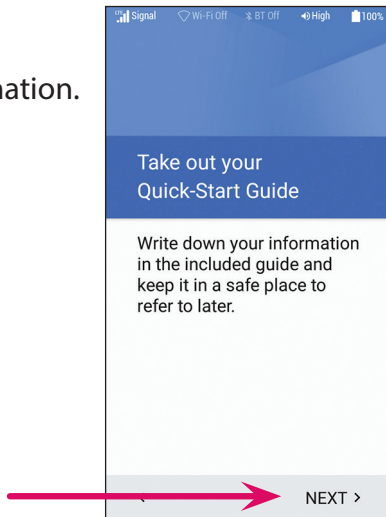
TAP the **GET STARTED** button.



STEP 2 Quick-Start Guide

Use this helpful guide to keep track of important information.

TAP the **NEXT>** button.

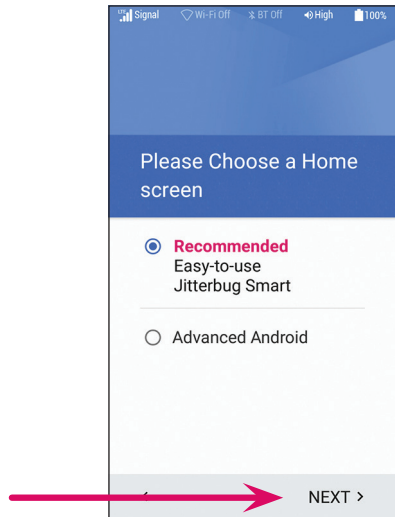


STEP 3 Choose a Home Screen

We highly recommend using the Easy-to-use Jitterbug Smart home screen for the best experience with your new phone.

TAP the **Recommended Easy-to-use Jitterbug Smart** option.

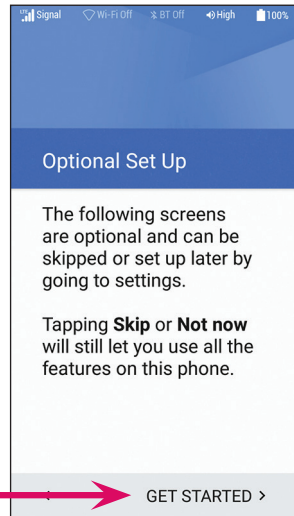
TAP the **NEXT>** button.



STEP 4 Optional Set Up

Several of the next screens are optional and can be skipped or set up later by going to Phone Settings.

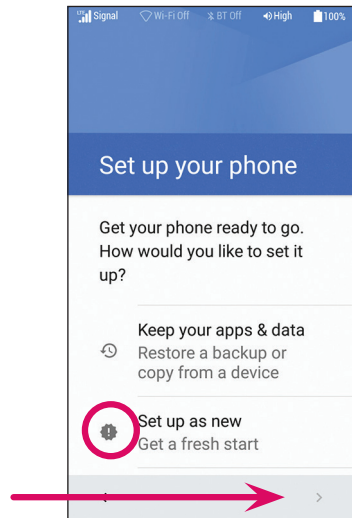
TAP the **GET STARTED** button.



STEP 5 Set up your phone

TAP the **Set up as new** option.

TAP the **Right Arrow** button to continue.



STEP 6 Get Connected

We strongly suggest connecting to Wi-Fi to avoid excess data usage.

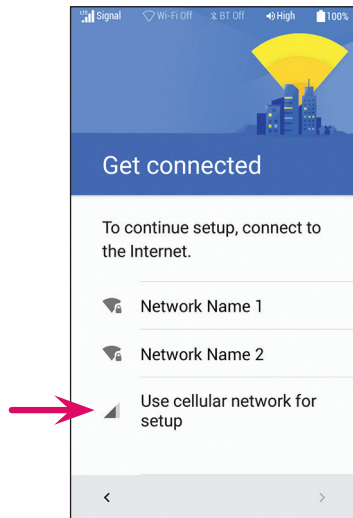
Select your Wi-Fi network then enter your password.
Write down your settings here for future reference.

Wi-Fi Network Name

Password

NOTE:

If you do not have Wi-Fi access you can select "Use cellular network for setup" to continue.



STEP 7 Google Account (optional)

If you have a Google account, you can enter your email and password. If you do not have a Google account, you can create a new account or you can TAP **SKIP**.

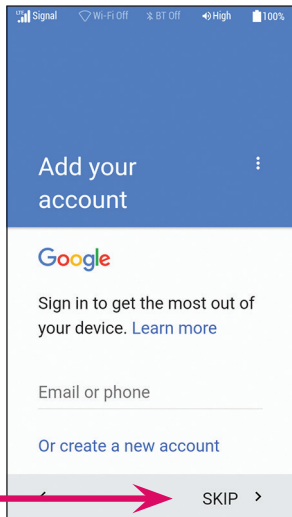
If you use your Google account, write down your sign-in information here to reference in the future.

Email or Phone

Password

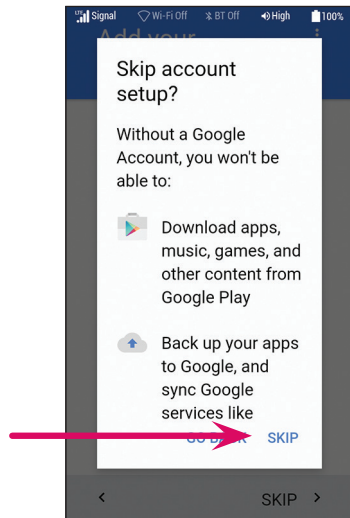
NOTE:

Having a Google account is not required to use your Jitterbug Smart.



If you chose to skip setting up a Google account, you will get a message informing you that you will not be able to use some additional Google features. You can always add a Google account later if you want to use these features.

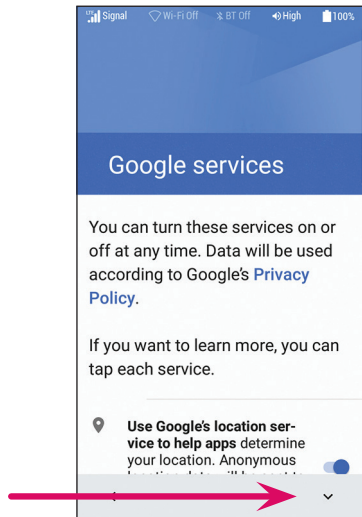
TAP the **SKIP** button.



STEP 8 Select Google Services

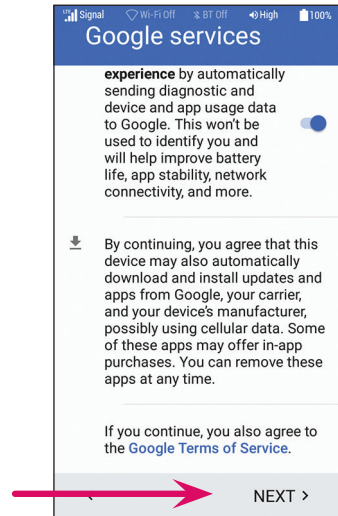
Select any Google services you would like to disable using the buttons to the right of each section.

Scroll down, or
TAP the **Down Arrow** button.



STEP 8 Select Google Services (continued)

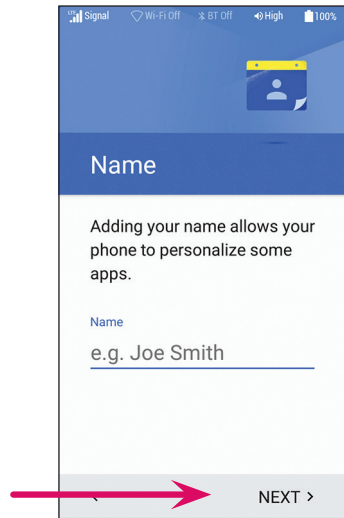
Once you reach the bottom TAP the **NEXT>** button to continue.



STEP 9 Add Your Name

If you'd like to personalize your phone with your name, type your name here, then TAP **NEXT>** to continue.

You can also skip this step by TAPPING **NEXT>**.



STEP 10 Protect your phone (optional)

Set up a screen lock for an extra layer of protection if you happen to misplace your phone. You can do this now, but we recommend setting this up later.

TAP the **Not now option**.

Then TAP **SKIP ANYWAY** to continue.

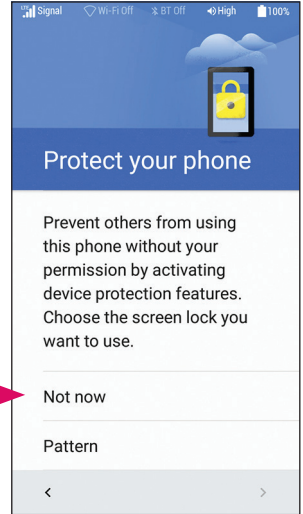
If you choose to set up a screen lock now, write down what you entered here to reference in the future.

Pattern:



PIN: _____

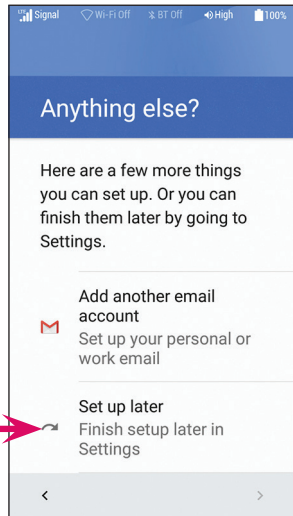
Password: _____



STEP 11 Customize (optional)

You will now be given the opportunity to add options such as another email account and other settings. You can always change any of these settings after the initial setup process is complete by going to Phone Settings.

TAP **Set up later** to continue.

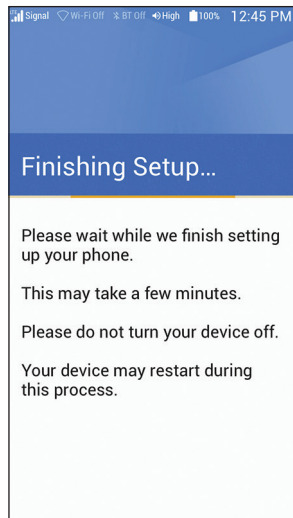


Setup Complete

Your phone will now complete setup with GreatCall's network. This may take a few moments and your phone may restart, but when finished you will automatically be taken to the Jitterbug Home Screen.

Please keep this booklet in a safe spot for future reference if you ever need to reset your phone.

Continue reading this Quick-Start Guide which will introduce you to some important features of your phone.



Some Basics About Your Jitterbug Smart2

The following pages will walk you through a few basics to help you start using your new Jitterbug. If you need additional information, use the on-screen guide or refer to the full user guide provided in the box. If you have any questions or need assistance, our award-winning, 100% U.S.-based customer service team stands ready to assist you.

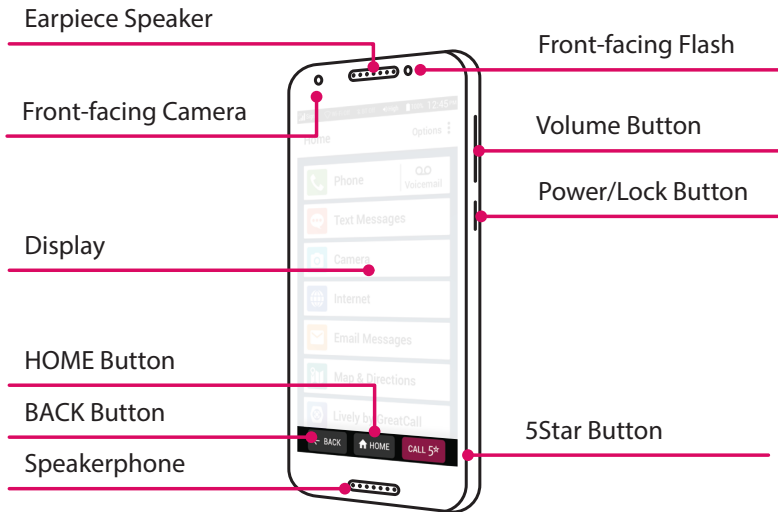
You can find additional resources and educational tools at:

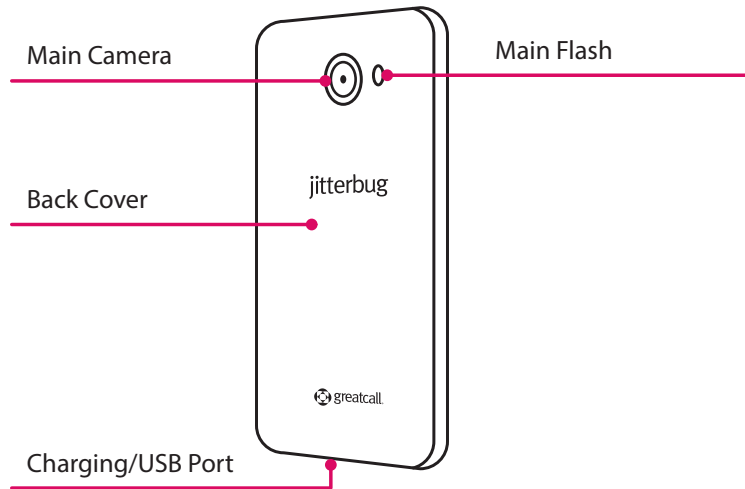
greatcall.com/LearningCenter

Best Regards,

Your friends at GreatCall

Get to Know Your Jitterbug Smart2





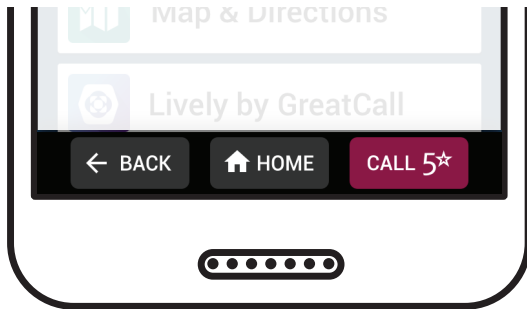
Navigation

At the bottom of your Jitterbug you will find three buttons that are used frequently to navigate around your phone.

BACK Button () – This will take you one step back from your last action. This is helpful if you need to revisit a screen you may have accidentally skipped.

HOME Button () – No matter what you're doing, this will take you back to the Home Screen on your phone. If you ever get lost, you can TAP this button to get you back on track.

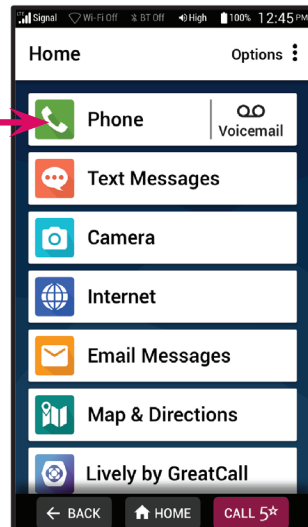
5Star Button () – PRESS AND HOLD to get help in any unsafe or uncertain situation (requires Health & Safety package).



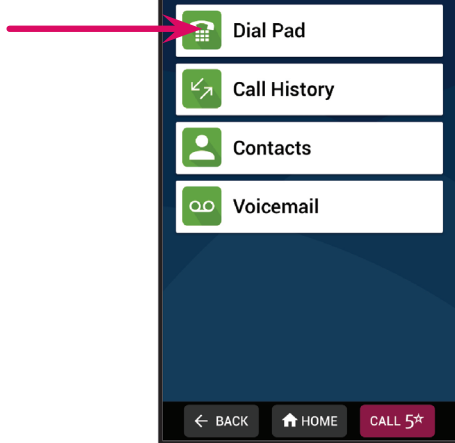
*If you get lost while navigating through your phone, just TAP the **HOME Button** () to take you back to the Home Screen.*

Making Your First Call

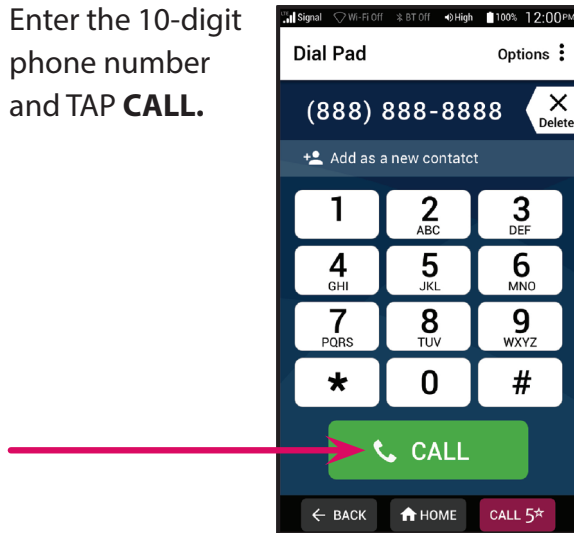
On your HOME screen, TAP **Phone**.



TAP **Dial Pad**.



Enter the 10-digit phone number and TAP **CALL**.





To learn more, visit greatcall.com/LearningCenter